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SUMMARY

Detail-oriented analyst with extensive experience in detecting and reporting fraudulent activities. Proficient in monitoring real-time data and analyzing client behavior to identify potential fraud. Skilled in reviewing submitted identification and documents, and generating detailed reports on fluctuations, including comprehensive cause-and-effect analyses. Expertise in tracking fraudulent trends to provide insights into larger syndicate operations. Advanced proficiency in Excel, utilizing formulas, pivot tables, and data visualization techniques to support effective reporting.

EXPERIENCE

Financial Service Analyst II, 04/2018 - 08/2024
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- Conducted thorough analyses of client behavior to identify potentially fraudulent activities.
- Monitored real-time data to detect anomalies and assess risk levels.
- Reviewed submitted identification and documentation for authenticity and compliance.
- Produced detailed reports on data fluctuations, including:
- In-depth cause-and-effect analyses of identified anomalies.
- Comprehensive reports on fraudulent activities, outlining key trends and patterns.
- Tracked fraudulent trends to provide insights into broader syndicate operations.
- Demonstrated advanced proficiency in Excel, utilizing:
- Complex formulas for in-depth data analysis.
- Pivot tables for dynamic and interactive reporting.
- Data visualization techniques to enhance clarity and impact of reports.

Payment Team Leader, 05/2017 - 12/2017
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- Evaluated and leveraged statistical information, reviewing and problem solving to positively impact portfolios.
- Analyzed current and historic data to keep systems at the cutting edge of fraud detection.
- Regularly evaluated and updated fraud strategies to improve operational and financial company benefits.
- Maintained accurate, up-to-date case records and data.
- Reviewed transaction monitoring reports for suspicious activity.
- Maintained up-to-date knowledge of current fraudulent practices and tools.
- Made fair decisions based on high-quality investigations and aligned with external regulations and internal policies to deliver proper customer outcomes.
- Advised and trained colleagues on recent changes to policies and procedures.

SKILLS

- Data trending knowledge
- Account reconciliation specialist
- Cashflow analysis
- Problem solving skills
- Compliance testing knowledge

EDUCATION

██████████████████████████████, 2011
Bachelor of Science: Mathematics