



### **PROFILE**

Motivated and detail-oriented with strong organizational and communication skills. Experienced in managing administrative functions and delivering seamless support to maintain efficient office operations. Proven track record of handling diverse responsibilities with professionalism and precision. Proficient in tracking project progress and quality, developing improvement tools, recommending process enhancements, and providing reliable assistance to project managers. Skilled in creating documentation, scheduling appointments, and coordinating meetings for optimized workflow. Experienced in QA Manual Testing.

## **EDUCATION**

Bachelor of Science in Electronics Engineering 2013-2018

Registered Electronics Engineer

### **ACHIEVEMENTS**

- Quality Improvement Champion during FY2020 Quality Exhibit
- Developed procedural manuals that were shared across our global delivery centers (GDC)

## PROFESSIONAL EXPERIENCE

#### Application Systems Engineer/Consultant | 09/2022 - Present

- Tracking project progress, quality and risks, recommending process/workflow enhancements, creating user stories and providing reliable assistance to project managers.
- Worked alongside multiple projects and enhanced project processes by introducing improvements such as project implementation documents and VBA tools as a member of the PMO team.
- Assisted project managers by scheduling and facilitating meetings and appointments, creating and editing documentations and reports, and client coordination.

### Software Engineer | 08/2019 - 09/2022

- · QA tester of embedded software of automotives.
- · Checked monthly quality of each members of our team.

## **SKILLS**

- Progress and Quality Management
- · Risk Management
- Change Management
- Communication Management
- Review Management
- Document
  Management/Creation
- PM Assistance
- User Story Creation
- QA Testing
- Report Creation
- C, Java, JavaScript, HTML, CSS, VBA
- Working in Waterfall & Agile Environment

Confluence

## TOOLS AND TECHNOLOGIES

Asana
 SAP
 Microsoft Office
 Junit
 GitHub
 IntelliJ Idea
 Jenkins
 Sharepoint
 Cygwin
 SaaS, PaaS

PowerApps
 Eclipse

# **REFERENCES**

ServiceNow





